DT820 PHONES ICON QUICK REFERENCE

FOR 3C SYSTEM PLATFORMS

ICON DISPLAY

The LCD on the phone displays icons that provide notification for events, such as missed calls and voice mail. The icons appear in the topmost display line, known as the title bar. The title bar is configurable as either white icons and text on a black background or black icons and text on a white background. The default is black icons and text on a white background.

Figure 1.1 Icon Display
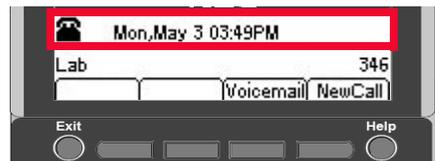
TABLE 1. Icons

Feature	Icon	Description
Registered		Indicates the phone is currently registered with a SIP server.
Unregistered		Indicates the phone is currently not registered with any SIP servers. This may indicate a problem connecting to the SIP server.
Dialing		This icon appears when you are dialing a number. *If you have Call Pickup on your system, this icon also appears when you are in Pickup mode. Call Pickup is only available on 3C systems.*
Ringing (Incoming)		Indicates an incoming telephone call.
Ringing (Outgoing)		Indicates that the number you have dialed is ringing. This icon only displays for numbers that are monitored by the system, such as internal numbers.
Active Call		Indicates you are currently on a call.
Missed Call		Appears when there is a missed call. Once you check the missed call log in the Call History information, this icon disappears.
Voice mail		Provides notification of incoming voice mail. Once the user has checked the voice mail, this icon disappears.
Hold		Indicates that the current call is on hold

NEC

Feature	Icon	Description
Call Count	2/2 2/2	The first number shows which call has the focus, and the second number shows the total number of calls.
Page Count	1/2 1/2	The first number shows the page you are currently on, and the second number shows the total number of pages in the current menu.
Cursor		Display of the cursor pad keys (up, down, left, and right) that can be used to navigate the menus from the current cursor position.
Transfer/Conference Call		Transfer the primary call to a secondary call. OR Initiate a 3-party conference call.
Transfer/Conference Ringing		Indicates that the number you have dialed for the Transfer or Conference is ringing. This icon only displays for calls that are monitored by the system, such as internal calls.
Transfer To Hold (primary and consult)		Indicates that you are transferring the call into a held state.
Conference With Hold (primary and consult)		Indicates that you are connecting to a conference that is in a held state.
Transfer/Conference Shuttle (Primary Call)		Focus is on the primary call.
Transfer/Conference Shuttle (Secondary Call)		Focus is on the secondary call.
Call Conferencing		This icon indicates that you have two other callers in a 3-way conference call.
Call Conferencing Hold		This icon is displayed when you have two other callers in a 3-way conference and have the conference (both callers) on hold.
DND		This icon indicates the phone is currently set for Do Not Disturb. (This feature may not be available on all systems)
Headset		This icon indicates that the headset is active.
CF Busy *(3C system only)*		This icon indicates Call Forwarding on Busy is active.
CF Immediate *(3C system only)*		This icon indicates Immediate Call Forwarding is active.
CF No Answer *(3C system only)*		This icon indicates Call Forwarding on No Answer is active.
Call Recording *(3C system only)*		This icon indicates Call Recording is active.

Feature	Icon	Description
Keypad in first letter uppercase entry mode	[Abc] [Abc]	This icon indicated that the keypad will generate the first letter in a word in uppercase characters, and the rest of the letters in a word in lowercase characters when entering data. *Example*: Abc D Efg To switch between keypad entry modes, press the * key on the telephone keypad.
Keypad in all uppercase entry mode	[ABC] [ABC]	This icon indicates that the keypad generates all uppercase characters when entering data. *Example*: ABC D EFG To switch between keypad entry modes, press the * key on the telephone keypad.
Keypad in all lowercase entry mode	[abc] [abc]	This icon indicates that the keypad generates all lowercase characters when entering data. *Example*: abc d efg To switch between keypad entry modes, press the * key on the telephone keypad.
Keypad in numeric entry mode	[1] [1]	This icon indicates that the keypad generates numeric characters when entering data. To switch between keypad entry modes, press the * key on the telephone keypad.

TABLE 2. Secured/Unsecure Signaling and Media Scenarios Icons

Signaling	Media	Registration Icon	Media Security Icon	
Non-TLS	RTP	☎	**None**	
Non-TLS	SRTP	☎	🔓	🔓
TLS	RTP	☎	**None**	
TLS	SRTP	☎	🔒	🔒

VOLUME DISPLAY ICONS

When you adjust the volume levels on your phone of the handset using the ▲ Up and ▼ Down keys on the cursor pad, there is an icon that indicates the volume level you are adjusting.

Figure 1.2 Volume Adjustment Display
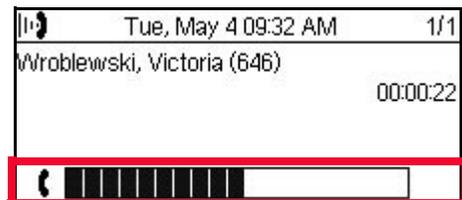
TABLE 3. Volume Display Icons

Feature	Icon	Description
Handset Ringing Volume		Shows the ringing volume of the handset for incoming calls.
Soft Ring Volume		Shows the soft ring volume of the handset for incoming calls.
Headset Call Volume		Shows the volume level of the headset when you are on a call.
Handset Call Volume		Shows the volume level of the handset when you are on a call.
Speaker Call Volume		Shows the volume level of the speaker while you are on a call.